Golden State Finance Authority
Catalog of Enterprise Systems

VENDOR	PRODUCT	PURPOSE	DATA TYPE	CUSTODIAN	FREQUENCY COLLECTED	FREQUENCY UPDATED
Microsoft	Office Suite	Documents, spreadsheets, databases	Letters, applications, Notices, Government Filings, etc.	Information Technology	As Needed	As Needed
Microsoft	Microsoft Exchange Online (O365)	Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
Cisco	Cisco	Phone System	Enterprise Phone System	Information Technology	Daily	Daily
Applied Business Software, Inc	The Mortgage Office	Loan Servicing	Loan Servicing	Housing	As Needed	Daily
Developed by Information Technology Staff	Reservation System	Online registration system for locking Interest Rates, Grant Percentages, and Mortgage Credit Certificates	Data Collection from Online Registration	Housing	Daily	Daily
Developed by Information Technology Staff	Loan Performance Loan Remittance	Tracking of Loan Remittance and Performance on Loan Portfolio serviced by 3rd party Servicers	Tracks Loan Remittance Tracks Loan Performance History	Housing	Monthly	Monthly
Developed by Information Technology Staff	PACE	Tracking of Property Assessment Information from 3rd party Program Administrator	Property Assessment Information	Housing	As Needed	As Needed
Eventbrite	Eventbrite	Ticketing platform	Contact information	Marketing	As Needed	As Needed
Convention Data Services	XPressLeads	Lead scanning & collection software	Contact information, interests	Marketing	As Needed	As Needed
Constant Contact	Constant Contact	E-mail Marketing and Communications Platform	Contact information	Marketing	Daily	Daily
SurveyMonkey	SurveyMonkey	Online survey software	Contact information, survey info	Marketing	As Needed	As Needed
Zoom	Zoom Meeting and Chat	Online meeting platform for clients and business functions	Contact information	Information Technology	As Needed	As Needed